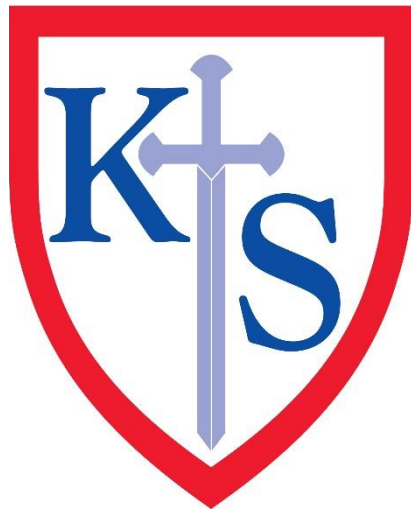


# Kingsland CE Primary School

## Parent / Carer / Visitor Code of Conduct



### Let your light shine

“Let your light shine before others that they may see your good deeds and glorify your Father in heaven.” Matthew 5:16

Let your light shine on our vision:

*As God's children, overflowing with His light, we will shine before others to inspire, nurture and bring joy so all may embrace life in its fullness to the glory of God.*

February 2024



# Kingsland CE Primary School

## Parent / Carer / Visitor Code of Conduct



### Purpose and Scope

At Kingsland CE Primary School, we are extremely fortunate to have a supportive and friendly parent body. Our parents recognise that educating children effectively and allowing everyone's lights to shine is a process that involves partnership between parents, staff and the wider school community.

As partners, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This Code of Conduct has been adopted by the school's governing body, so we can continue to flourish with mutual understanding in order for all our lights to shine.

### Expectations

We expect parents, carers and visitors to:

- Respect the caring Christian ethos and values of our school.
- Work together with school staff for the benefit of their children.
- Treat all members of the school community with respect, using appropriate language and behaviour.
- Approach the school to help resolve any issues of concern.
- Where appropriate, clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Promote good behaviour of your own children at all times, especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour, avoiding using teachers as a threat if your child misbehaves, including physical / aggressive punishment of your own child on school premises.
- Avoid any other behaviour, verbal or otherwise, which could be considered to be inappropriate, offensive or abusive.
- Avoid abusive emails to anyone in the school community.

### Key principles

Staff and governors request parents / carers / visitors to recognise the following key principles:

- All staff and governors always work towards allowing all children's lights to shine and to flourish with dignity and respect.
- All staff want the best for all children at all times.

- Teaching is a highly professional environment; staff are highly qualified and are extremely hard-working.
- Staff are human, with families of their own; they deserve to be treated with respect at all times.
- Before phoning or emailing the school, consider whether the answer to your query can be found on the school website or in the weekly newsletter or other school communications.
- Problems or issues can usually be resolved more quickly and effectively through face-to-face discussions rather than via email.
- In extreme cases, the school reserves the right to contact and involve the police.

## **Expectations of conduct and behaviour**

In order to support a peaceful and safe school environment, the school will not tolerate parents, carers or visitors exhibiting the following:

- Breaching school security procedures e.g. entering school gates without using the intercom system when another parent/visitor is leaving or entering.
- Attempts to gain entry to any part of the school in disregard of procedure or without permission and appropriate supervision.
- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including team matches.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive, persistent or threatening e-mails or text/voicemail/phone messages or other written communication.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on Facebook or other social media sites. Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, the Head teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child.
- Smoking / vaping and consumption of alcohol or other drugs whilst on school property.
- Taking photographs with phones or other devices on school premises without permission from the school.
- Parents should keep mobile phones switched off when on the school site.

Should any of the above behaviour occur on school premises, the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds. We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

## **Inappropriate use of social network sites**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, head teachers, school staff, and in some cases other parents/pupils. The staff body and governors consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the head teacher or the chair of governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at Kingsland CE Primary School is found to be posting libellous or defamatory comments on Facebook or other social network sites or apps, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.

We would expect that parents would make all persons responsible for collecting children aware of this policy.

Further details can be found in the school's [Unreasonable Behaviour in Schools Policy](#).

Date Established: February 2024

Review Date: February 2027